

Monitoring appointments

Upon receiving your PAM, a service appointment will be scheduled for you.

This appointment usually takes place 30 to 60 days from the date you receive it. You will continue to have appointments every 30 to 60 days until your program concludes.

Rescheduling appointments

You must call 24 hours in advance to change a scheduled monitoring appointment. Failure to do so will result in a missed appointment fee.

Returning the device

After you complete the program, it is your responsibility to return the device to the service center to avoid additional usage charges or device fees.

WARNING: If you miss a monitoring appointment or fail to respond to an early recall, a non-compliance report will be sent to your monitoring authority.

Charging the unit

To ensure your device remains charged, utilize the provided Type C charger. A minimum daily charging time of four hours is required. If the device battery depletes to 0%, you will be in non-compliance, and a violation will be reported to the court.

Need help?

We've got you covered.

MyAccount is your one stop shop for all things LifeSafer!

In MyAccount, you can get answers to FAQs, manage your appointments, access billing information, and more!

To log in, visit: **MyAccount.LifeSafer.com** or scan the QR code below.



Need to speak with a LifeSafer agent? Call our team or chat with us online!

 (855) 481-8511

 [LifeSafer.com/contact-us](https://www.lifesafer.com/contact-us)



LifeSafer
Portable Alcohol Monitoring

User Guide

How does the Portable Alcohol Monitoring (PAM) unit work?

LifeSafer PAM is a portable breath analyzer equipped with an integrated camera. The device accurately measures the user's BrAC and is fully portable, as it does not need to be plugged in to operate.

- User-friendly interface: PAM includes a display screen and keypad for seamless navigation.
- Multilingual support: PAM offers multiple language options, which can be easily switched using the right arrow button.

A schedule of test times will be established by your monitoring authority and provided with this handbook.



NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Consult the dealer or an experienced radio/TV technician for help.

Radio frequency radiation exposure information:
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. Pursuant to Part 15.21 of the FCC Rules, changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

How do I use PAM?

Turning on the device

When the device is facing you, the wake-up button is located on the left side.

Testing

Based on the schedule set by your monitoring authority, you may need to conduct self-tests during designated time frames, or the device will activate and beep to notify you when it's time to perform a test.

How to take a test

When the screen shows "BLOW," the device is ready to accept a breath test. Blow into the device for about five seconds until you hear a beep.

Following this, the screen will display "WAIT."



Self-testing

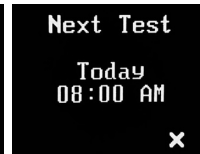
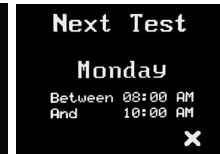
To conduct a self-test, press the wake-up button and use the right arrow to navigate through the screen options until you reach Alcohol Test.

Once it appears, press the down arrow to start the test. The PAM will warm up and then display "BLOW" to indicate it's ready for you to complete the test.

Test results

Pass

If the screen displays "PASS," you have passed the test and the screen will display your next test time. This could be an exact time or a time range.



Fail

If the screen displays "FAIL," you have failed the test.

You may need to take a retest. The screen will say "WAIT" while the device resets to allow you to take a retest. The screen will count down the number of seconds you have to wait.



Retesting

When it's time for a retest, the screen will show "BLOW." Depending on the results, it will indicate either "FAILED" or "PASS." Next, the screen will display the time for your next test.